

Problem	Solution
1.	Program start aborts with the request to specify the path to the server . After the dialog box is closed, the following message appears: "Profile not found – please install again". Grant the user Writing rights for the program directory of SSG (e.g. C:\Program Files\schunk SSG 1.7).
2.	The program aborts with the error message " Database error/Schunk database. Cannot OPENTABLE, because database file not specified ". This error only occurs if SSG 1.7 has been installed without a further service patch. Solution 1: As Administrator, install " SSG 1.7 Patch_01 " or a higher patch. Solution 2: Start ODBC- Administration (odbcad32.exe in the System32 directory or via Control Panel/User Accounts) under the account of the user who will be working with SSG. Add an entry in the User DSN with the name " Schunk " and the driver for Microsoft Access . Using the button " Select " in the "Database" box, make the entry refer to the file " schunk.mdb ", which is located in the SSG program directory. Alternatively, administrators can also make an entry in the System DSN .